



Person
Centered Services

A SHIFT IN SUPPORTER PERSPECTIVE



Person-Centered Thinking goes beyond a mindset. It's a Skill Set.

IntellectAbility's Person-Centered
Thinking Tools and Training



Person-Centered Thinking Training

The staff you hire rarely come with an awareness of how to be person-centered. Consider what it would look like if your staff, newly hired or a long-time veteran, were specially trained in how to intertwine person-centered approaches into their everyday work to support a person. What if this was just how they did their job?

Person-Centered Thinking (PCT) is the foundational mindset that enables those who support others to deliver supports that are consistent with Person-Centered Practices. Graduates gain in-depth instruction on how to use and apply 11 person-centered observational, management, and problem-solving skills that can revolutionize how they support the person.



Duration: 3 days (virtual)



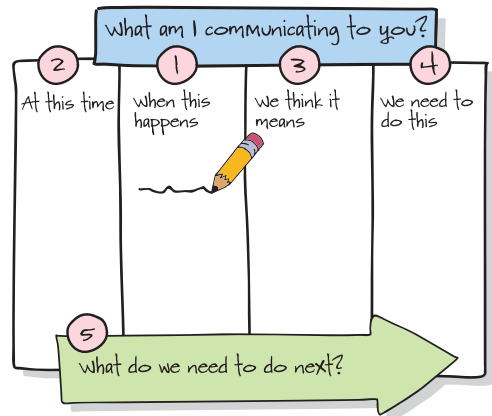
Great for: Anyone who supports the person, including case managers and management staff



Objective: A Person-Centered Thinking Training graduate has a firm grasp of person-centered observation, problem-solving, and management skills, alongside a host of specialized tools and techniques. Graduates will utilize these skills to create and edit comprehensive, effective Person-Centered Descriptions for the people your agency supports.

Another key component of this training is that attendees are trained on how to build an effective Person-Centered Description (PCD) with a person they support.

The PCD should be the go-to document for capturing learning about the person and how to best support them daily. It also informs service plans without the need to abandon your current plan's structure and use.



- Gain a proper perspective of the person
- Find that often elusive balance of what is Important To and For the person
- Ensure that what is learned about the person is properly recorded and built upon

Person-Centered Coach Training

Keeping the momentum of your person-centered efforts requires time and focus. Having key staff specifically trained to support, propel, and enhance your person-centered efforts is vital. Staff often need help using or implementing person-centered practices effectively. This is where having your own Person-Centered Coaches on hand can be of immense value.

Person-Centered Coaches are your on-the-ground, person-centered thinking support team. They can advise and help others further develop their PCT skills and assist leadership in incorporating PCT fundamentals into the services, supports, and future planning of the organization.



Duration: 6-8 months




Great for: Management, supervisors, proficient PCT supporters



Prerequisites: Person-Centered Thinking Training Completion



Objective: A Person-Centered Coach is fully capable of coaching others to accurately use Person-Centered Thinking skills and foster the implementation of person-centered practices into any level of the organization.

- 
- Help staff develop and incorporate Person-Centered Descriptions into annual plans and daily support efforts
 - Provide technical support
 - Gain and keep the person-centered momentum in your agency



Become a Person-Centered Thinking Trainer

Do you find it challenging to keep your new and existing staff thoroughly trained in person-centered practices? Credentialing staff as PCT Trainers makes it easy to maintain the use and application of person-centered skills and practices despite staff turnover.

- **Credentialed trainers can deliver Person-Centered Thinking Training to any group on-site, virtually, or both**
- **Keep all staff trained and up-to-date regardless of staff turnover**
- **Ensure information in Person-Centered Descriptions is reliable and beneficial to the person and their support network**



Duration: 6-8 months



Great for: Committed and capable management and support staff with a passion for teaching person-centered practices



Prerequisites: Trainer Candidates must complete the Person-Centered Thinking Training and a Commitment Interview



Objective: A Person-Centered Thinking Trainer is able to expertly deliver Person-Centered Thinking Training and is officially recognized as a credentialed PCT Trainer by The Learning Community for Person-Centered Practices.

Person-Centered Thinking eLearn

No doubt you have staff who would benefit from learning the essentials of person-centered practices but can't easily give up three days for a comprehensive Person-Centered Thinking Training class. Our Person-Centered Thinking eLearn course is the solution.

This self-paced, online eLearn course is designed to teach the philosophy of person-centered practices, the core concept of "Important To and For," and expose the learner to five key person-centered skills.

This eLearn makes it possible for everyone in your agency to learn and implement person-centered practices regardless of time constraints or availability!



Duration: 3-5 hours



Great for: Direct Support Professionals (DSPs) or general staff



Objective: A Person-Centered Thinking eLearn student gains a solid set of fundamental person-centered values and a select set of skills and tools to help people reclaim or maintain a voice in their own lives.

- Penetrate all levels of your organization with a basic understanding of person-centered practices
- Ensure that all staff can contribute to the development of person-centered supports and plans
- Unlimited access to the course to keep staff's knowledge fresh



Person-Centered Consulting Services



Efficient and effective implementation of person-centered practices is not always easy and should never be done in isolation or a vacuum. Why use trial and error when others with years of experience can guide you around the potholes of person-centered implementation?

Our Person-Centered Consulting Service exists to help you glean strategic guidance from the vast experience of our credentialed staff, saving you time and money. We work with you to evaluate your system, goals, and purposes so that your staff and, most importantly, those you support get the full benefit that person-centered approaches offer.



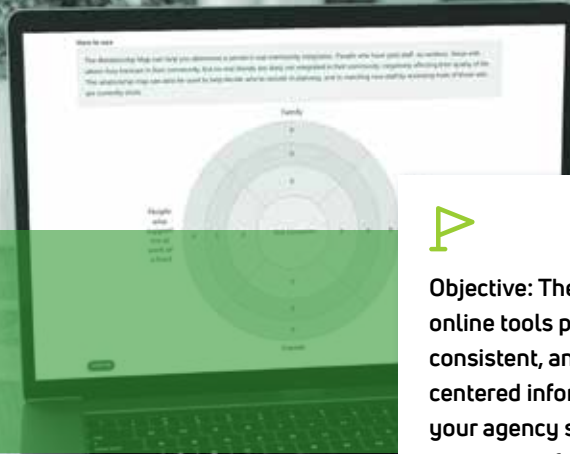
Great for: Higher level staff and decision-makers; states or agencies. Purchase consulting hours as needed or in packages.



Objective: Receive expert consultation and direction on effectively implementing and getting the most out of person-centered approaches in your service environment.

Utilize our consulting services to provide:

- **An outside evaluation of your agency or system to decide where to get started on your person-centered journey**
- **Expert guidance in how to strategically implement a person-centered service you've purchased from IntellectAbility**
- **Assistance ensuring that the person-centered information you've collected is effectively represented in the person's annual plan**
- **Counsel when you feel "stuck" in your efforts to use person-centered practices**
- **An evaluation of your current processes, forms, and documents to make them more person-centered**



Objective: These person-centered online tools provide easily accessible, consistent, and reliable person-centered information about the people your agency supports, ensuring continuity of care and support.

Person-Centered Online Tools for Supporters

Electronic Person-Centered Description

The Person-Centered Description (PCD) is a resource document designed to capture knowledge about the person, record it, and build on it, creating a road map to inform supports and planning. We've taken the PCD and made it online, creating the only electronic Person-Centered Description (ePCD).

- **All staff can access vital person-centered information about the person in real-time**
- **Learning about the person is captured and expandable**
- **Information in ePCDs helps ensure the annual plan is person-centered**
- **Information is interoperable with other data systems**
- **Inform service plans without revamping plans currently in use**

Electronic One Page Description

The electronic One Page Description is an at-a-glance, positive source of information about the person used for a specific purpose. It is one of the most effective ways to change how we talk about and introduce a person to others.

- **Help their new doctor, staff person, case manager, or employer get to know them better**
- **Facilitate matching the person up with the ideal roommate or staff person based on their personality and what's Important To them**
- **Assist them in finding that perfect job**
- **Help them find that "special someone" and subsequently help them get to know them better**

Testimonials



"I just wanted to let you know that yesterday I did an activity with a person I support where I asked her the "7 questions you should be able to answer for each person you support." And the feedback I received from her was powerful.

I've been working with her for about 4 months now, and that was the most she's opened up. She even shared a situation from the past, which gave her a lot of relief. So, I just wanted to say thank you for the awesome training, and I am looking forward to using different PCT strategies!"

E.R., PCT Training Student



"The passion for PCT is REAL! So thankful I was able to attend and develop new skills. Such a great team – wow!"

PCT Training Student



"Who knew training could be so fun?... The interactive experiences were great! I learned a lot about myself and how to learn more about others."

B.L., Case Manager
The Arc of South Carolina

Why Train Person-Centered Thinking?

Person-Centered Thinking goes beyond a mindset. It's a skill set. Person-Centered Thinking skills and techniques are essential to achieving person-centered practices. If people are going to gain or regain positive control over their lives, then those supporting the person need to utilize a skilled, person-centered approach to delivering support.

Person-Centered Thinking is the foundational skill set that enables those who support others to deliver organized and consistent services that align with person-centered practices.

2023 Rick Guidotti, Positive Exposure. All rights reserved.



About the Curriculum

Our Person-Centered Services Mentors and Trainers are all credentialed by The Learning Community for Person-Centered Practices (TLCPCP) and deliver their approved curriculum. When you successfully complete any of these trainings with us, you will be officially recognized with The Learning Community.

TLCPCP is a collaborative of agencies, companies, states, and individuals who have come together to ensure best practices in person-centered practices and resources such as curriculum, education, conferences, group discussions, and celebrations. IntellectAbility has partnered with TLCPCP to provide tools and training curricula.



About IntellectAbility

IntellectAbility has created the first and most comprehensive suite of risk resolution and learning tools for professional supporters. These tools and training curricula empower, educate, and inform those responsible for protecting, maintaining, and restoring health, wholeness, and good quality of life for people with intellectual and developmental disabilities (IDD).

IntellectAbility's Mentors and Trainers boast a collective 80+ years of experience in the field, are all credentialed with TLCPCP, and deliver this curriculum regularly to support teams, administrators, clinicians, and case managers.



Person-Centered Thinking is more than a mindset. It's a skill set.



2023 Rick Guidotti, Positive Exposure. All rights reserved.



Contact us today to learn more about our tools and training services.

ReplacingRisk.com

Inquiries@ReplacingRisk.com

727.437.3201



IntellectAbility
REPLACING RISK WITH HEALTH AND WELLNESS