

# Person-Centered Services Webinars & Fireside Chats Catalog

## Webinars

Topic	Length	Audience	Summary
Person-Centered Documentation	2 hours	DSPs, Case Managers & Supervisors	Struggling to make your documentation both person-centered and compliant? In our "Person-Centered Documentation" webinar, you'll learn how to write notes that reflect real experiences, meaningful choices, and effective support, without losing sight of oversight requirements.
The Donut Sort	2 hours	Supervisors & Managers	Feeling unclear about your role—or how to help your team feel confident in theirs? In our webinar, "The Donut Sort" discover how role clarity leads to confidence, creativity, and team empowerment.
Being Capacity Focused – How Do We Use Discovery to Find Possibilities in Support Situations	2 hours	DSPs & Case Managers	Shift from problem-solving to possibility-thinking! Join us for "Being Capacity Focused – How Do We Use Discovery to Find Possibilities in Support Situations" and learn how to uncover strengths, talents, and potential—even in complex situations.
Slow Your Roll! – Not Everything is a Four-Alarm Fire	1 hour 30 mins.	DSPs, Case Managers & Supervisors	Feeling rushed to solve every problem? Sometimes the best solutions come when we slow down and truly listen. In "Slow Your Roll! – Not Everything is a Four-Alarm Fire" you will learn how active listening can lead to deeper insights and better support.
Believe Me the First Time	1 hour 30 mins.	DSPs, Case Managers & Supervisors	Everyone deserves to be heard the first time—without having to justify themselves. In our "Believe Me the First Time" webinar you will learn how to support those with disabilities by truly listening and acting without assumptions.
Let's Celebrate – Explore What Brings Happiness to Your Life	2 hours	DSPs, Case Managers & Supervisors	Happiness is worth celebrating! In "Let's Celebrate - Explore What Brings Happiness to Your Life," you will learn how to identify, maintain, and share the moments that bring joy to you and those you support.

Topic	Length	Audience	Summary
The Things We Keep	1 hour 30 mins.	DSPs, Case Managers & Supervisors	What do the things people keep tell us about them? Join us for “The Things We Keep” and discover how curiosity, observation, and follow-up can deepen your connections and support.
The Power of Collective Learning	2 hours	DSPs, Case Managers & Supervisors	Learning is even more powerful when we share it! Join us for “The Power of Collective Learning” and explore how documenting and sharing what you learn can strengthen your team and support growth.
What You Know Matters	1 hour 30 mins.	DSPs, Case Managers & Supervisors	Don't let compliance requirements make you lose valuable insights! In our webinar “What You Know Matters” you will learn how to capture and share the important information that isn't always asked for on a form, but can make a real difference.



## Fireside Chats:

Join us for a relaxed, insightful Fireside Chat—a virtual gathering designed to spark real conversation, not just another webinar.

Think of it as pulling up a chair to an intimate discussion where stories, experiences, and ideas are shared openly.

Topic	Length	Audience
People Who Need People – Matching	30 mins.	DSPs, Case Managers & Supervisors
Who is Coming to the Party – Relationship Map	30 mins.	DSPs, Case Managers & Supervisors
The Power of You – Like and Admire	30 mins.	DSPs, Case Managers & Supervisors